



Expressions

Maumee Valley Guidance Center

Connie Planson, President & CEO

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Maumee Valley is dedicated to serving the Alcohol and Drug Population

The **Dual Diagnosis Group** is for those clients that have both Substance use disorder and a mental health disorder. Clients at all stages of the change process benefit from this group. Resistant clients that deny they have a problem can benefit from this group. This group is also for clients that admit they have a problem, but are not ready to commit to lifelong sobriety. Clients who are ready to make changes in their lives will find the support they need to do well. We strive to meet the client where they are currently at in their motivation to change.

Clients must agree to maintain sobriety for the 12 week program, take random drug screens, and participate in all weekly sessions. Our Master's level clinician is qualified to handle both mental health issues and alcohol/drug issues that surface while in group. Aftercare options are available for those who may need continued help after completion of the program. Our goal is to educate and process the client's use of alcohol/drugs and get them as far along as possible in their recovery. Our team approach allows them access to a psychiatrist and CPST ser-

vices in addition to the Master's level clinicians.

Our staff is well trained and experienced in treating chemical dependency. Many of our Master's level clinicians are dually licensed with the Ohio Counselor and Social Worker Board and the Ohio Chemical Dependency Board. Our Case Managers hold the Chemical Dependency Counselor Assistant (CDCA) License by the Ohio Chemical Dependency Board. This ensures that our staff is well trained to work with the specific needs of those with an addiction issue.

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Board of Directors:

- Paul Barnaby
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- David Westrick
- Glenn Miller
- Lewis Hilkert
- Cheryl Kehnast
- William Brenner
- Denny Shannon
- Mandi Johnson



Maumee Valley Guidance Center-Representative Payee Audit

Maumee Valley Guidance Center's Representative Payee Program recently had their annual audit from the Social Security office. During the audit, the Social Security office reviewed beneficiaries' financial records and bank statements. The Social Security office informed Maumee Valley Guidance Center that the bank account was accurately reconciled and that beneficiaries' monthly funds were appropriately used to meet the current needs of the individuals

Social Security's Representative Payee Program provides financial management for the Social Security and SSI payments of our beneficiaries who are incapable of managing their Social Security or SSI payments. Generally, Social Security look for family and friends to serve as representative payees. When friends or family are not able to serve as payees, Social Security looks for qualified organizations to be representative payees.

MVGC Chief Financial Officer Retiring

Mary Bailey, Chief Financial Officer will be retiring at the end of June 2016. She has been employed the past eight years. Mary has been instrumental in obtaining the Supportive Services for Veterans and Families grant which serves the Veterans and their families. We congratulate Mary on her success.

We are pleased to announce that Shelly Ackley has been hired to be the new Chief Financial Officer. Shelly comes to Maumee Valley Guidance Center with over twenty year of experience in the accounting field. We are confident that she is an excellent match for this position and will be a strong asset to the organization.



Left to right: Shelly Ackley and Mary Bailey

Staff Anniversaries

January

Mattea Gilbert

March

Ann Knuckles
Mary Bailey
Michelle Kistner
Jennifer Napier

May

Frank Bailey
Craig Parliment
Holi Sierra

February

Jeannie Wagner
Sherrri Ward

April

Rosa Evers
Shelly Wendt
Kendra Torbet

June

Sarah Crowl
Jessica Flores



Feeling gratitude and not expressing it is like wrapping a present and not giving it.

-William Arthur Ward

NEW ELECTRONIC MEDICAL RECORDS SYSTEM IS A BIT HIT!



Maumee Valley Guidance Center selected Cerner as the new electronic health record (EHR) system after over a year of research and planning. MVGC went live with the new system on January 4th after months of intensive planning and training by the implementation team. The agency had a very successful launch of the new system and is excited about all of the new features that will enhance the quality of care we provide to clients.

With the new EHR and practice management system certified by the Certification Commission for Health Information Technology (CCHIT), clinical, operational and financial information can be accessed across all venues in real time, creating a more efficient care delivery process. Cerner's Community Behavioral Health Solution is a single-source, tightly integrated EHR system which delivers full clinical, registration/scheduling, reporting and revenue management capabilities.

Cerner's Revenue Management Solution is the backbone of the Community Behavioral Health EHR. Clinicians can focus on patient care instead of complex reimbursement needs with Cerner's proprietary Billing Algorithm, which automates the revenue management process to meet federal and state-specific needs.

The Scheduling System provides automated scheduling not only for clients but for clinicians, rooms, and even equipment. The scheduling system integrates seamlessly with the clinical and revenue management systems within the Community Behavioral Health EHR.

The clinical suite in the Community Behavioral Health EHR includes the Clinician's Homepage, Doctor HomePage, and the Assessment and Treatment Planning Systems. Upon logging in each day, clinicians have access to their individually customized HomePage to quickly review and audit a caseload in seconds.

The Doctor HomePage is designed to improve the organization's productivity, revenue and quality of care by giving doctor's the ability to review and enter clinical data and engage in e-prescribing. The Assessment and Treatment Plan Systems fully automates the clinical process, making it easy for clinicians to suggest and initiate treatment options.

Cerner's integrated Reporting Solution allows users to define criteria and generate management reports immediately without needing support from IT staff. The reporting system includes a comprehensive library of reports and the flexibility to connect with other third-party reporting tools.

I think a hero is an ordinary individual who finds strength to persevere and endure in spite of overwhelming obstacles.

-Christopher Reeve

Maumee Valley Guidance Center

211 Biede Avenue
Defiance, OH 43512

800-569-3980
Email: mvgc@defnet.com



www.maumeevalleyguidancecenter.org

Enhancing the Quality of Life for
Those We Serve



Mission Statement

Our mission is to enhance the quality of life of those we serve across the life span emphasizing treatment, community involvement, and innovative programs and to diminish the prevalence of behavioral health disorders. Our mission also supports preservation of the attributes, traits, and qualities of small community life unique to Northwest Ohio.



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